

Press Release

During the International Real Estate Community Management Summit (IRECMS) Dubai Awards 2021

Khidmah's Training Centre Wins Best Educational Initiative of the Year

Abu Dhabi, 19 December 2021 – Khidmah, one of the region's leading a facilities management and home maintenance companies, has been recognised as the Best Educational Initiative in Community Management accolade during the recent International Real Estate Community Management Summit (IRECMS) Dubai Awards 2021. The award was presented to Khidmah for the impact its dedicated training centre and mobile training facility had on enhancing the skillsets of its technical staff and reflecting positively on service excellence and client satisfaction.

Abdellatif Sfaxi, CEO at Khidmah, said, "As an organisation that provides its services to more than 80 large-scale projects across the UAE, we have a huge responsibility to deliver the best and offer high-quality cost-efficient services to all our customers. Our dedicated Khidmah Training Centre has successfully trained and upskilled more than 2,500 new and existing employees and delivered more than 40,000 training hours across multiple Hard and Soft Facilities Management services in its first two years of operations."

He added, "We are honoured to be recognised for this grass-root initiative which we continue leveraging to enhance our operations and add value to our clients."

The IRECMS Dubai Awards is an initiative to celebrate UAE-based companies who are generating exceptional outcomes in the fields of Community Management, Facilities Management, Property Management, and Real Estate in general. The Best Educational Initiative in Community Management award celebrates a Learning & Development initiative launched in-house or outsourced that has had a quantifiable impact on the knowledge/skill of the trainees along with a demonstrated impact on customer and employee satisfaction and business results.

The Khidmah Training Centre was launched in 2019 to deliver training programmes that provide Khidmah's technical staff with soft and hard facilities management training to improve their skillsets and

familiarise them with new technologies and industry trends. All training programmes are delivered by Khidmah's British Institute of Cleaning Science's (BICSc) certified and accredited trainers.

Last month, Khidmah launched a mobile training vehicle to mark two years of operating the Khidmah Training Centre. The customised bus provides technical staff in different locations with essential on-site training around multiple hard FM skills. Khidmah's training and development efforts were also recognised earlier this year with the 'Excellence in Training' award during the Middle East Cleaning, Hygiene and Facilities (MECHF) Awards.

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About Khidmah:

Khidmah, with over a decade of experience and over 80 projects currently under their management, has been providing award-winning, cost-effective facilities management and home maintenance solutions to cover residential, commercial, retail, government, education, and hospitality properties in the UAE and the region. From integrated facilities management, landscaping, and cleaning to home maintenance, pest control, handyman services, energy management and many more, Khidmah delivers individual or package solutions that are based on each client's unique needs and budget.

Khidmah stays on the cutting edge of industry best practices and innovative technologies to continuously improve the quality of services, drive cost efficiency, and minimise environmental footprint.

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