

Press Release

Khidmah Training and Developments Efforts Recognized for Excellence

Abu Dhabi, 12 April 2021 - Khidmah, one of the region's leading Facilities Management and maintenance companies, has won the industry acclaimed 'Excellence in Training' accolade during the Middle East Cleaning, Hygiene and Facilities (MECHF) Awards 2021 ceremony held recently in Dubai. Khidmah was recognized for demonstrating its commitment to continuously elevating employees' skillsets and knowledge through continuous training and development programs.

Maher Al-Aghbar, Chief Operations Officer at Khidmah, said, "Winning the 'Excellence in Training Award' is a testament to our efforts that empower our staff with the tools and skillsets they require to be able to deliver second to none FM solutions and add value to our clients. Our reputation is driven by experienced and knowledgeable staff that understand all aspects of our business and help us remain competitive in the market and constantly set and enhance service delivery standards."

With the vision to ensure its employees remain at the forefront of the industry and are always ready for new challenges, the Khidmah Training Centre was launched in 2019 as a specialized training and development facility to deliver soft and hard FM classroom and practical training programs. All trainers at the Centre are BICSc certified and qualified assessors who conduct regular sessions to improve staff's skillsets and ensure they are up to date on the latest technologies and trends shaping the industry. The Khidmah Training Centre has successfully, trained and upskilled 2,830 new and existing employees and delivered more than 33,100 training hours since its launch.

The Khidmah Training Centre was also able to project its importance during the last year, qualifying technicians on the proper use of disinfection and sanitisation materials and made sure Khidmah teams are armed with the capabilities and capacity to respond quickly and effectively to residents and businesses increased demand for trusted services.

This year, the MECHF Awards saw more than 175 entries from the UAE and the region compete for 21 awards across different categories including the 'Excellence in Training' award category.

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About Khidmah:

Khidmah, with over a decade of experience and over 80 projects currently under their management, has been providing award-winning, cost-effective facilities management and home maintenance solutions to cover residential, commercial, retail, government, education and hospitality properties in the UAE and the region. From integrated facilities management, landscaping and cleaning to home maintenance, pest control, handyman services, energy management and many more, Khidmah delivers individual or package solutions that are based on each client's unique needs and budget.

Khidmah stays on the cutting edge of industry best practices and innovative technologies to continuously improve the quality of services, drive cost efficiency and minimise environmental footprint.

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