

## Press Release

### **Khidmah Launches 'FM Connect' App to Further Enhance Services**

**Abu Dhabi, 8th January 2020** – Khidmah, one of the region's leading Facilities Management and Maintenance companies, announced the launch of 'FM Connect' application to enhance service delivery, optimize staff productivity and increase customer satisfaction.

'FM Connect' application is designed to further enhance the company's service delivery by optimizing task allocation to Khidmah maintenance technicians in real time to leverage on technician specialties and geographical locations to provide timely services to our clients at market leading service delivery standards. Technicians would also need to go through safety checklists to ensure that their performance is in compliance with Khidmah's stringent health and safety measures.

HP Aengaar, CEO at Khidmah, stated, "Introducing the new 'FM Connect' Application will add value to our clients, whether tenants or owners, as they will receive a faster and more efficient services. We have been testing this innovative application in a number of communities and properties we manage, and we are proud to say that the results were impressive. We are currently rolling out across our portfolio."

Aengaar added, "'FM Connect' application has been integrated with our back-end systems to ensure real time updates and tasks' allocation for optimal efficiency and market leading service standards delivery."

Khidmah focuses on providing facilities management and home maintenance solutions to clients of all sizes in the UAE and the region across different sectors including residential, commercial,



retail, government, education, hospitality and healthcare. Through providing cost-effective solutions, Khidmah delivers second to none solutions that are continually optimized to meet clients' changing requirements and budgets.

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**About Khidmah:**

Khidmah, with over a decade of experience and over 80 projects currently under their management, has been providing award-winning, cost-effective facilities management and home maintenance solutions to cover residential, retail or commercial properties in the UAE and the region. From integrated facility management, landscaping and cleaning to home maintenance, pest control, handyman services, energy management and many more, Khidmah delivers individual or package solutions that are based on each client's unique needs and budgets.

Khidmah stays on the cutting edge of industry best practices and innovative technologies to continuously improve the quality of services, drive cost efficiency and minimize environmental footprint.