

Khidmah UAE and KSA awarded Global Standard Certifications

- *Khidmah UAE receives inaugural Energy Management standards*
- *Khidmah Saudi Arabia accredited for the first time across different areas*

Abu Dhabi, August 2018 – Demonstrating its relentless commitment to health, safety, quality and environment (HSQE), Khidmah LLC, one of the region's leading integrated property solutions providers, has been awarded a number of internationally recognized certifications for its United Arab Emirates and Saudi Arabia operations. The certificates were presented to Khidmah during a ceremony attended by the United Kingdom Ambassador to the UAE His Excellency Patrick Moody and Khidmah's Chairman, Jassem Saleh Busaibe and Managing Director, Jahed Rahman as well as other senior management from Khidmah.

Following an in-depth audit and examination by the British Standards Institution (BSI), Khidmah's UAE and KSA operations received certifications accredited by the UK's National Accreditation Body UKAS ISO 9001:2015 Quality management systems, ISO 14001:2015 Environment management systems, ISO 50001:2011 Energy management systems, and the OHSAS 18001:2007 Occupational Health and Safety management systems.

The ISO and OHSAS certifications give Khidmah visibility to measure, monitor and manage its carbon footprint across different geographical locations, and have improved cross-functional teamwork at different levels of the organization. The Energy management certification standards provided a framework to streamline Khidmah's energy review and energy management activities, thus improving its energy performance across residential, commercial and mixed-use properties in the UAE and KSA. Customers stand to benefit from Khidmah's Energy experts who bring innovative and time bound solutions to manage and optimise energy consumptions of their assets. The

certifications also underline Khidmah's commitment to sustainability and reducing its carbon footprint.

Jahed Rahman, Managing Director of Khidmah, said, "Adding sustainable value to our stakeholders and their assets is embedded in our vision and mission. Consequently, Khidmah has chosen the energy management systems certification to raise the energy benchmarks through technical innovations, knowledge sharing and creating a common ground and awareness platform for industry best practices."

Jahed continued, "Khidmah's unique integrated property solutions approach has enabled us to thrive and grow in different sectors and locations while never compromising our core quality promise. Receiving several re-certifications and new standards reaffirms our team's long-term commitment to excellence and encourages Khidmah to continue setting new benchmarks in integrated property service solutions across the world."

In KSA, Khidmah Saudi Arabia Co Ltd was accredited for the first time across quality, safety, energy and environment management systems while Khidmah UAE was certified for Energy Management standards, adding to its impressive list of global certifications. Functions within the company's different geographies that were audited and examined to ensure they met global standards included Integrated Facilities Management, Owners Association Management, Property Management, Khadamati (My Services), Clubhouse and community lifestyle management (lifeguards and event management), energy management, and call centre, in addition to the company's core corporate functions.

Khidmah is a specialized full service integrated property solutions provider that manages numerous landmark developments across the UAE and beyond. From the early design stage to handover, operations, selling, leasing, managing and maintaining properties and facilities, the company's capabilities are designed to deliver the needs of every property stakeholder. Iconic projects managed by Khidmah today include The Gate Towers, Sun and Sky Towers, Shining Towers, Al Raha Gardens, Saadiyat Beach in Abu Dhabi, Arch Tower in Dubai as well as various Dubai and Sharjah beaches, in addition to many others.

For more information, please visit www.khidmah.com

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About Khidmah:

Khidmah provides world-class property solutions that cover the entire lifecycle of a property. Khidmah's specialized property solutions include Property Management Solutions, Sales and Leasing Solutions, Community and Lifestyle Solutions, Facility Management Solutions and Home Maintenance (Khadamati – My Services). Khidmah leverages state of the art technology and a customized approach for each community it serves from the UAE to Saudi Arabia. We manage landmark developments across the region, addressing the need for specialized and reliable property solutions. From the early design stage to handover, operations, selling, leasing, managing and maintaining properties and facilities, we have the breadth, experience, skill set, commitment and resources to deliver on the needs of every property stakeholder.